

State of Iowa Deductible 3 Plus-V

Coverage Period: 01/01/2013 – 12/31/2013 Coverage for: Single & Family | Plan Type: Indemnity

Summary of Benefits and Coverage: What this Plan Covers & What it Costs



This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at www.wellmark.com or by calling 1-800-622-0043.

| Important Questions | Answers | Why this Matters: |
|---|--|--|
| What is the overall deductible? | \$300 person/\$400 family per calendar year Does not apply to well-child care, in-network preventive care and in-network prosthetic limbs. The entire family deductible must be satisfied before benefits are available for any family member. | You must pay all the costs up to the deductible amount before this plan begins to pay for covered services you use. Check your policy or plan document to see when the deductible starts over (usually, but not always, January 1st). See the Common Medical Event chart on the following pages for how much you pay for covered services after you meet the deductible . |
| Are there other deductibles for specific services? | No. | You don't have to meet deductibles for specific services, but see the Common Medical Event chart on the following pages for other costs for services this plan covers. |
| Is there an out-of-pocket limit on my expenses? | Yes. \$600 person/\$800 family per calendar year | The out-of-pocket limit is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses. |
| What is not included in the out–of–pocket limit? | Premiums, pre-service review penalties, balance-billed charges, and health care this plan doesn't cover. | Even though you pay these expenses, they don't count toward the out-of-pocket limit . |
| Is there an overall annual limit on what the plan pays? | No. | See the Common Medical Event chart on the following pages which describes any limits on what the plan will pay for <i>specific</i> covered services, such as office visits. |
| Does this plan use a network of providers ? | Yes. See www.wellmark.com for a list of in-network providers. | If you use an in-network doctor or other health care provider , this plan will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an out-of-network provider for some services. Plans use the term in-network, preferred , or participating for providers in their network . See the Common Medical Event chart on the following pages for how this plan pays different kinds of providers . |

Questions: Call 1-800-622-0043 or visit us at www.wellmark.com. If you aren't clear about any of the bolded terms used in this form, see the Glossary. You can view the Glossary at www.cciio.cms.gov or call 1-800-622-0043 to request a copy.

Page 1 of 8

| Important Questions | Answers | Why this Matters: |
|---|---|---|
| Do I need a referral to see a specialist ? | No. You do not need a referral to see a specialist. | You can see the specialist you choose without permission from this plan. |
| Are there services this plan doesn't cover? | Yes. | Some of the services this plan doesn't cover are listed on page 6. See your policy or plan document for additional information about excluded services . |



- Copayments are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- Coinsurance is *your* share of the costs of a covered service, calculated as a percent of the **allowed amount** for the service. For example, if the plan's **allowed amount** for an overnight hospital stay is \$1,000, your **coinsurance** payment of 20% would be \$200. This may change if you haven't met your **deductible**.
- The amount the plan pays for covered services is based on the **allowed amount**. If an out-of-network **provider** charges more than the **allowed amount**, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the **allowed amount** is \$1,000, you may have to pay the \$500 difference. (This is called **balance billing**.)
- This plan may encourage you to use in-network **providers** by charging you lower **deductibles**, **copayments**, and **coinsurance** amounts.

| | Services You May Need | Your Cost If You Use an | | |
|--|--|-----------------------------------|---|---|
| Common Medical Event | | In-Network (IN) Provider | Out-of- Network (OON) Provider | Limitations & Exceptions |
| | Primary care visit to treat an injury or illness | 20% coinsurance | 20% coinsurance | Office surgery and accident care within 72 hours of injury are not subject to coinsurance. |
| If you wisit a baalth | Specialist visit | 20% coinsurance | 20% coinsurance | None |
| If you visit a health care provider's office or clinic | Other practitioner office visit | 20% coinsurance for chiropractors | 20% coinsurance for chiropractors | None |
| | Preventive care/screening/ immunization | No charge | 20% coinsurance | One preventive exam and one gynecological exam per calendar year. One mammogram per calendar year. Well-child care covered to age 7. |
| If you have a test | Diagnostic test (x-ray, blood work) | 20% coinsurance | 20% coinsurance | Waive coinsurance for x-ray/labs for outpatient surgery. Failure to obtain prior approval for services listed on Wellmark.com will result in denial with review rights. |
| | Imaging (CT /PET scans, MRIs) | 20% coinsurance | 20% coinsurance | Effective 7/1/13, failure to obtain prior approval for imaging services listed on Wellmark.com will result in denial with review rights. |

| | Services You May Need | Your Cost If You Use an | | |
|---|--|-----------------------------|---|--|
| Common Medical Event | | In-Network (IN) Provider | Out-of- Network (OON) Provider | Limitations & Exceptions |
| | Generic drugs | 20% coinsurance | 20% coinsurance | Prescription drugs are covered under health at the innetwork deductible and out-of-pocket maximum level. |
| If you need drugs to treat your illness | Preferred brand drugs | 20% coinsurance | 20% coinsurance | You pay the discounted cost of your drugs and are reimbursed once you meet your deductible. |
| or condition | Non-preferred brand drugs | 20% coinsurance | 20% coinsurance | For OON, you may be balanced billed. Prescription drugs are not covered through mail order. |
| More information about prescription drug coverage is | Select non-preferred brand drugs | 20% coinsurance | 20% coinsurance | Failure to obtain prior authorization or prior approval for drugs listed on Wellmark.com will result in denial |
| available at www.wellmark.com. | Specialty drugs | 20% coinsurance | 20% coinsurance | with review rights. |
| If you have outpatient surgery | Facility fee (e.g., ambulatory surgery center) | 0% coinsurance | 0% coinsurance | Waive coinsurance for x-ray/labs for outpatient surgery. Failure to obtain prior approval for services listed on Wellmark.com will result in denial with review rights. |
| | Physician / surgeon fees | 0% coinsurance | 0% coinsurance | Failure to obtain prior approval for services listed on Wellmark.com will result in denial with review rights. |
| If you need immediate medical attention | Emergency room services | 0% coinsurance | 0% coinsurance | For emergency medical conditions treated OON, you may be balance billed. Dental treatment for accidental injury is limited to care completed within six months of the injury. Accident care within 72 hours is not subject to coinsurance. |
| | Emergency medical transportation | 20% coinsurance | 20% coinsurance | None |
| | Urgent care | 20% coinsurance | 20% coinsurance | None |
| If you have a | Facility fee (e.g., hospital room) | 20% coinsurance | 20% coinsurance | Reduction for failure to precertify is 50% and will not exceed \$500 per calendar year. |
| hospital stay | Physician / surgeon fee | 20% coinsurance | 20% coinsurance | Failure to obtain prior approval for services listed on Wellmark.com will result in denial with review rights. |

| | Services You May Need | Your Cost If You Use an | | |
|---|--|-----------------------------|---|--|
| Common Medical Event | | In-Network (IN) Provider | Out-of- Network (OON) Provider | Limitations & Exceptions |
| | Mental/Behavioral health outpatient services | 0% coinsurance | 0% coinsurance | None |
| If you have mental health, behavioral health, or | Mental/Behavioral health inpatient services | 20% coinsurance | 20% coinsurance | Reduction for failure to precertify is 50% and will not exceed \$500 per calendar year. |
| substance abuse needs | Substance use disorder outpatient services | 0% coinsurance | 0% coinsurance | None |
| necus | Substance use disorder inpatient services | 20% coinsurance | 20% coinsurance | Reduction for failure to precertify is 50% and will not exceed \$500 per calendar year. |
| | Prenatal and postnatal care | 20% coinsurance | 20% coinsurance | None |
| If you are pregnant | Delivery and all inpatient services | 20% coinsurance | 20% coinsurance | Waive coinsurance for newborn care for initial hospitilization from 0-6 days. |
| | Home health care | 20% coinsurance | 20% coinsurance | Reduction for failure to precertify is 50%. |
| If you need help recovering or have other special health needs | Rehabilitation services | 20% coinsurance | 20% coinsurance | Reduction for failure to precertify is 50% and will not exceed \$500 per calendar year. |
| | Habilitation services | 20% coinsurance | 20% coinsurance | Reduction for failure to precertify is 50% and will not exceed \$500 per calendar year. |
| | Skilled nursing care | 20% coinsurance | 20% coinsurance | Reduction for failure to precertify is 50% and will not exceed \$500 per calendar year. |
| | Durable medical equipment | 20% coinsurance | 20% coinsurance | Failure to obtain prior approval for services listed on Wellmark.com will result in denial with review rights. |
| | Hospice service | 20% coinsurance | 20% coinsurance | Hospice respite care is limited to 15 inpatient and 15 outpatient days per lifetime. |
| If your child needs | Eye exam | Not covered | Not covered | If service performed as preventive exam covered with no charge. |
| dental or eye care | Glasses | Not covered | Not covered | None |
| | Dental check-up | Not covered | Not covered | None |

Excluded Services & Other Covered Services:

Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other excluded services.)

- Acupuncture
- Cosmetic surgery
- Dental care Adult
- Dental check-up
- Eye exam
- Glasses
- Hearing aids
- Long-term care

- Routine eye care Adult
- Routine foot care
- Weight loss programs

Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)

- Bariatric surgery
- Chiropractic care

- Infertility treatment (\$25,000
- LTM and some exclusions apply)
- Most coverage provided outside the U.S.

Your Rights to Continue Coverage:

If you lose coverage under the plan, then, depending upon the circumstances, Federal and State laws may provide protections that allow you to keep health coverage. Any such rights may be limited in duration and will require you to pay a **premium**, which may be significantly higher than the premium you pay while covered under the plan. Other limitations on your rights to continue coverage may also apply.

For more information on your rights to continue coverage, contact your employer or group sponsor.

Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to **appeal** or file a **grievance**. For questions about your rights, this notice, or assistance, you can contact: Wellmark at 1-800-622-0043.

To see examples of how this plan might cover costs for a sample medical situation, see the next page. –

Private-duty nursing

About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



This is not a cost estimator.

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care also will be different

See the next page for important information about these examples.

Having a baby (normal delivery)

- Amount owed to providers: \$7,540
- Plan pays \$6,790
- Patient pays \$750

Sample care costs:

| Hospital charges (mother) | \$2,700 |
|----------------------------|---------|
| Routine obstetric care | \$2,100 |
| Hospital charges (baby) | \$900 |
| Anesthesia | \$900 |
| Laboratory tests | \$500 |
| Prescriptions | \$200 |
| Radiology | \$200 |
| Vaccines, other preventive | \$40 |
| Total | \$7,540 |

Patient pays:

| Deductibles | \$300 |
|----------------------|-------|
| Copays | \$0 |
| Coinsurance | \$300 |
| Limits or exclusions | \$150 |
| Total | \$750 |

Managing type 2 diabetes (routine maintenance of a well-controlled condition)

- Amount owed to providers: \$5,400
- Plan pays \$4,600
- Patient pays \$800

Sample care costs:

| Prescriptions | \$2,900 |
|--------------------------------|---------|
| Medical Equipment and Supplies | \$1,300 |
| Office Visits and Procedures | \$700 |
| Education | \$300 |
| Laboratory tests | \$100 |
| Vaccines, other preventive | \$100 |
| Total | \$5,400 |

Patient pays:

| Deductibles | \$300 |
|----------------------|-------|
| Copays | \$0 |
| Coinsurance | \$300 |
| Limits or exclusions | \$200 |
| Total | \$800 |

01/01/2013;___;114159-17;00032642;N;NGF Page 7 of 8

Questions and answers about the Coverage Examples:

What are some of the assumptions behind the Coverage Examples?

- Costs don't include **premiums**.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from in-network **providers**. If the patient had received care from out-of-network **providers**, costs would have been higher.

What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how **deductibles**, **copayments**, and **coinsurance** can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

Does the Coverage Example predict my own care needs?

X No. Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

Does the Coverage Example predict my future expenses?

X No. Coverage Examples are <u>not</u> cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your **providers** charge, and the reimbursement your health plan allows.

Can I use Coverage Examples to compare plans?

✓ Yes. When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

Are there other costs I should consider when comparing plans?

✓ Yes. An important cost is the premium you pay. Generally, the lower your premium, the more you'll pay in out-of-pocket costs, such as copayments, deductibles, and coinsurance. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.

This contains only a partial description of the benefits, limitations, exclusions and other provisions of the health care plan. It is not a contract or policy. It is a general overview only. It does not provide all the details of coverage, including benefits, exclusions, and policy limitations. In the event there are discrepancies between this document and the Coverage Manual, Certificate, or Policy, the terms and conditions of the Coverage Manual, Certificate, or Policy will govern.

Wellmark Blue Cross and Blue Shield of Iowa is an Independent Licensee of the Blue Cross and Blue Shield Association.

Questions: Call 1-800-622-0043 or visit us at www.wellmark.com. If you aren't clear about any of the **bolded** terms used in this form, see the Glossary. You can view the Glossary at www.cciio.cms.gov or call 1-800-622-0043 to request a copy.

Page 8 of 8